

## Manufacturing partnership speeds up self-serve check in

When airport self-service check-in kiosk developer Phase 5 Technology was looking for a manufacturing partner, KMF (Precision Sheet Metal) Limited pushed all the right buttons.

Having developed revolutionary software and systems that will allow travellers to check-in for their flights in an amazing 21 seconds, compared to the 1 minute 30 seconds that current systems take, Phase 5 Technology was in need of a manufacturing partner that could not only manufacture the hardware, but also integrate the software and electronics and deliver a fully assembled check-in kiosk to its end-customer.

One of the key elements in the success of this partnership was the speed at which KMF reacted to design changes, rising to the challenges whenever they appeared thanks to its 'invaluable' in-house design team.



With the first of these self service check-in kiosks installed at East Midlands Airport, Phase 5 Technology is confident that they are set to revolutionise the passenger experience. The check-in process using the new kiosk is greatly simplified from the passengers' viewpoint, and from the airline/airport's perspective the system has the benefit of being standardised across all carriers and airports creating a 'common use approach' and reducing cost at the same time.

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